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CU-PEFC-809718-FV
BE0434.625.128*

HOPPER SHADE - 2 Year Limited Warranty

The **Hopper Shade** parasol is warranted by Extremis nv. to you, the original purchaser, for two years from the date of purchase, to be free from material manufacturing defects.

The fabric and the metal construction, Extremis nv warrants these systems to you, the original purchaser, for two years from the date of purchase, against breakage caused by metal fatigue or pulling loose from the frame.

Extremis nv. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Extremis nv., at no charge to the original purchaser. After one year from the date of purchase, the warranty covers replacement parts only, and the original purchaser will be responsible for labor, packing, and all shipping and transportation costs.

This warranty applies under conditions of normal residential usage only and does not apply to defects or damage resulting from (a) negligence, abuse or misuse; (b) inadequate or improper maintenance, cleaning or care (Stains should be removed immediately with a clean, soft cloth, particularly in case of dark-coloured liquids such as wine, ink, coffee, coke, oil, bird droppings, etc. If left to dry, these liquids may cause permanent stains. CAUTION: Any use of improper or unapproved cleaning methods voids all warranties of Extremis nv.); (c) exposure to chemicals and/or any harmful liquid, including but not limited to alcohol; (d) accidents; (e) any use for which the product was not designed; (f) fading or other damages resulting from overexposure to sunlight. Transportation or delivery damage is excluded.

Stainless steel poles and construction parts

The highest stainless steel quality available are used and different pieces are made from a various combination of type AISI 316, 304 and 303. Aggressive environmental circumstances caused by chlorides, acid rain, salt and rusty materials will ask for periodical maintenance. Products to clean and protect are widely available.

Polyester cloth

Low weight and a high tear strength as well as the breathable properties are the outstanding features of the fabric. However life expectation reflects on the level of maintenance and use and non-use depending on weather (wind) conditions and the use of an optional cover. Therefore these Limited Warranties do not cover the cloth itself.

Modifications to Products

These Limited Warranties do not apply to any products that have been altered by any person, dealer, or company without the express written authorization of Extremis nv..