



WARRANTY & MAINTENANCE

Structure, Roof and Curtains

TIPS AND MAINTENANCE

SUNBRELLA® FABRIC (Roof & Curtains)

Simply brush off dirt before it becomes embedded in the fabrics, wipe up spills as soon as they occur or spot clean soon after stains occur.

- Always use a mild soap
- Never use a pressure washer to clean the fabric
- Water should be cold to lukewarm. (Never more than 100°F/38°C)
- Rinse thoroughly to remove all soap residue
- Air dry only. Never apply heat to fabric

MESH CURTAINS

Made of durable Textilene® mesh (PVC coated polyester) that is UV and mildew treated to withstand solar abuse. Provides 40% sun shade factor. Requires no maintenance.

STRUCTURE

Since the weather is unpredictable, it is the customer's responsibility to fasten all curtains to the corners of the pavilion. This precaution is very important, especially when you are not using the pavilion. Failure to do so may result in damage to your curtains which will not be covered by the warranty.

Each fall, when dismantling the roof cover and curtains, please contact your representative if you require replacement parts or cleaning. During peak periods and in high season, additional delays should be expected.

NEVER ALLOW snow or ice to accumulate on the roof of your pavilion. Regular maintenance is essential.

Although Cuscini pavilions are known to have a highly resistant aluminum structure, it is recommended to keep them mounted in order to preserve their longevity and their structural integrity. Additionally, if the installation is amongst a salt air environment, it is suggested to rinse it with clear water annually.

WARRANTY

THE WARRANTY

- Protects the original purchaser of the pavilion
- Does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation
- The manufacturer's liability is expressly limited to this warranty. It also reserves the right to inspect the fabric submitted for claim and proof of purchase may be required

SUNBRELLA® FABRIC (8 YEAR LIMITED WARRANTY)

Guaranteed 8 years against discoloration.

Labor and delivery or installation fees are at the client's expense. The replacement will be executed after manufacturer's verification and approval. Made with acrylic fibers, the fabric is breathable and water repellent.

NOTE: The thread used in the seams of the roof fabric will swell with exposure to rain and sun thus increasing the water tightness of the seams.

STRUCTURE (5 YEAR LIMITED WARRANTY)

All parts of the structure are guaranteed against manufacturing defects for a period of 5 years following the original purchase date.

Damage caused to the shelter resulting from misuse, improper installation or negligence will not be covered by this guarantee. Liability may not exceed the cost of the product.

The salted air and the high humidity in coastal regions may be corrosive; these environments can cause materials to rust. The damages caused by salted air or humidity are thus not covered by the limited warranty. If this is the case, the buyer must inform the seller of their environment in order for hardware of superior quality to be used. Nonetheless, Cuscini will not be held responsible for corrosion.

The installation of Cuscini's pavilions (Abri, Corsica, Cabrio, Square 1, Terrace, Terrace Concept) in regions exposed to big gusts of strong wind is not covered by the limited warranty. If this is the case, the buyer must inform the seller and, according to certain conditions, the sale may be refused or again a note mentioning «high winds» must be specified. Additional ground fixtures and reinforcement bars will be necessary to solidify the structure. Although Cuscini has conducted wind tests with several models and sizes, Cuscini will not be held responsible for any damages due to these types of climatic conditions.

Proof of purchase is required for all claims. No distributor of this product shall have the right, under any circumstances, to change or modify in any way the terms or conditions of this guarantee.

FIRESIST® and FIREMASTER® FABRIC (5 YEAR LIMITED WARRANTY)

This five year limited warranty covers the fabric becoming unserviceable because of loss of color or strength from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. Consumer is responsible for normal care and cleaning of the fabric. This warranty covers fabric only. Manufacturer's liability is expressly limited to this warranty.

TEXTILENE® MESH CURTAINS (5 YEAR LIMITED WARRANTY)

Guaranteed 2 years against discoloration.

WARRANTY SERVICE CONTACT

For warranty service, please contact:

Distributor: ShadeScapes Americas
970.527.7070
support@shadescapesusa.com
cuscini.shadescapesamericas.com