

SHADESCAPES AMERICAS

Exclusive North American & Caribbean Distributor of the Rimbou ShadeLeaf

Buyers should read all information below prior to using their Rimbou ShadeLeaf. If you are a dealer or are specifying this product for a client, it is very important that the statements below and the warranty on the prior page are forwarded to the end user of the product.

DAMAGE CLAIMS

Claims made for damage to goods while in transit should be initiated with ShadeScapes within 5 days of receipt of product. Photographs of the damaged packaging and/or concealed damages must be provided to aid in the claims process. A full inspection of your goods upon delivery will dramatically aid in the claims process. In the event that notice of damage is not given within 5 days your claim may be denied. ShadeScapes is here to assist you in a smooth claims process.

**If possible, please also note any damage to the packaging or the goods at the time of delivery.

READ YOUR INSTRUCTIONS THOROUGHLY BEFORE INSTALLING, ASSEMBLING OR OPERATING YOUR RIMBOU SHADELEAF.

Detailed installation and operating instructions are found in the Rimbou ShadeLeaf component box. ShadeScapes cannot stress enough how important it is that users thoroughly review these instructions prior to installing the installation fitting, and then again before assembling and operating the Rimbou ShadeLeaf.

Please be advised that the Umbrosa/Rimbou ShadeLeaf warranty does not cover damage caused by incorrect installation, wind, or wrongful use of the product. Read all instructions carefully to properly install and operate your Rimbou ShadeLeaf. All users must be properly trained in operation and wind guidelines. Once installed, apply COMMON SENSE wind guidelines: If it is too windy to be outside enjoying the day under your Rimbou ShadeLeaf, it is always best to collapse the ShadeLeaf, and also best to keep it collapsed or inside at all times when unattended. See the instructions manual in the Rimbou ShadeLeaf box for detailed instructions. See the Rimbou ShadeLeaf warranty statement on the reverse side of this document for manufacturer's warranty details.



Umbrosa NV is the manufacturer of the Rimbou® ShadeLeaf, the Paraflex® brand of flexible umbrellas, and the Ingenua® brand of ShadeSails.

ShadeScapes Americas is the exclusive distributor for Umbrosa products in North America and the Caribbean. ShadeScapes is an agent for Umbrosa products sold to Mexico, South American, and Central America. All damage claims should be sent to support@shadescapesusa.com.

SHADE SOLUTIONS FOR THE FINEST OUTDOOR SETTINGS



RIMBOU SHADE LEAF LIMITED WARRANTY CONDITIONS

Wind Related Issues

The Rimbou ShadeLeaf is rated for use in up to very light wind under normal conditions, maximum 20 mph. Note that WIND IS NEVER A CONSTANT FORCE, and wind gusts can be twice the average wind speed. It is therefore always recommended to collapse the Rimbou ShadeLeaf during the night, and whenever they are unattended for extended periods of time. The Rimbou ShadeLeaf must also be closed or moved inside in the event of heavy rain, thunderstorms, hail or any other severe weather conditions. **Damage due to severe weather conditions or improper use is explicitly excluded from warranty coverage.**

Warranty on Metal and Aluminium parts

Umbrosa NV warrants to the consumer that the Rimbou ShadeLeaf is free from manufacturer defects in material or workmanship for **a period of three (3) years** from the date of original purchase when used in compliance with directions as outlined in the Rimbou ShadeLeaf Instructions Manual, which includes reasonable and necessary maintenance by the consumer. Warranty does not include normal wear and tear of product. Umbrosa refuses all responsibility for incorrect use or assembly related to installation area, consistency of supports and relative hardware used, and capacity of mounting surfaces. Failure to follow the given assembly, maintenance, and care instructions will void your product warranty.

Traces of surface rust cannot be considered as manufacturers defects in material. The Stainless steel material used is 100% compliant to the following material standard: Type 304—the most common grade; the classic 18/8 stainless steel, also referred to as "A2" in accordance with ISO 3506. All surface rust can be removed following the detailed care and maintenance instructions found in the Rimbou ShadeLeaf Instructions Manual.

EN-standard	EN-standard	ASTM/AISI	UNS
Steel no. DIN	Steel name	Steel type	
1.4301	X5CrNi18-10	304	S30400

In case of manufacturing defects in material or workmanship, Umbrosa NV, agrees to, at their discretion, send the replacement part for all defective parts.

Warranty on Sunbrella Fabric and Texsilk Fabric

Fabric should be cleaned regularly before substances such as dirt, soot, roof particles, etc. are allowed to accumulate and become embedded in the fabric. The fabric can be easily cleaned without being removed from the frame, simply brush off any loose dirt particles. Hose down and clean with mild solution of natural soap in lukewarm water (no more than 100°F/35°C). Rinse thoroughly to remove soap. Keep ShadeLeaf open and allow to air dry.

At the end of the season, the ShadeLeaf fabric should be thoroughly washed, strictly follow washing instructions indicated above.

Never store the ShadeLeaf in damp condition. Make sure fabric is absolutely dry when putting into winter storage. Use the included Rimbou ShadeLeaf PROTECTION COVER to reduce required cleaning and to extend the life of your Rimbou ShadeLeaf fabric.

There is a **3 year limited warranty on the integrity of the fabric, including degradation and UV resistance (decoloration)**. The following items are **excluded from the warranty**: loosening of the seams, surface rust (removable).