



**Woodline Umbrella Care & Maintenance**  
**Distributor: ShadeScapes Americas**  
**[www.shadescapesamericas.com](http://www.shadescapesamericas.com)**

**CANVAS CANOPY WARRANTY**

The canopy fabric is 100% solution-dyed Sunbrella® acrylic canvas with a five year fade-resistant warranty. This warranty protects against Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. The Sunbrella manufacturer's liability is expressly limited to this warranty. Glen Raven, the manufacturer of Sunbrella fabric, reserves the right to inspect the fabric submitted for claim. Proof of purchase may be required.

Visit <http://www.sunbrella.com/cleaning/upholstery.php> for Sunbrella Furniture Grade/Upholstery Fabric Care and Cleaning Guidelines.

**UMBRELLA STRUCTURE WARRANTY**

The Woodline umbrella structure is covered under warranty for 12 months from date of purchase, and is limited to mechanical failure and defective parts. The warranty does not include wind damage of any kind. See instructions manual for detailed wind guidelines and additional manufacturer guidelines and follow them closely. The care and maintenance for materials on umbrella structure follow:

**Care and Maintenance – aluminum parts & 304 stainless steel hardware**

- Umbrella structures and hardware must be cleaned by spraying with fresh water from time to time to remove dirt and dust build up.
- Use a soft cotton cloth or chamois to wipe down the anodized and powder-coated aluminum surfaces as well as the stainless steel hardware.
- AVOID using a scourer or abrasive materials as this would affect the integrity of the surface finishes.
- If in a marine/seaside environment, the maintenance procedures described above must be followed more frequently. Problems resulting from failure to maintain the products is not covered under warranty.

**Care and Maintenance – Saligna Eucalyptus Harwood Insert**

- Follow instructions above for aluminum parts and 304 stainless steel hardware.
- Once a year remove insert, lightly sand and apply a new coat of varnish. As with all hardwood products, to maintain the luster the wood insert must be maintained annually.
- AVOID using a scourer or abrasive materials as this would affect the integrity of the surface finishes.
- If in a marine/seaside environment, the maintenance procedures described above must be followed more frequently. Problems resulting from failure to maintain the products is not covered under warranty.



## **Woodline Umbrella – Opening & Closing Guidelines**

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- When opening make sure that the umbrella opens freely.
- DO NOT FORCE the umbrella open if it is jamming. This will result in damage.
- If there is any resistance when opening, assist by pulling gently on the arms to facilitate the first part of the opening process.
- If this process does not work, it usually means one or more of the arms are locked behind other arms. This is more prevalent with the short arms of the square umbrella as they can hook behind the longer arms. Gently try to open the umbrella and look below the canvas canopy to see where the arms may be jammed. The jammed arm can be undone by gently pulling it out from behind the other arm and strut (shorter arms that connect hub to the longer arms). The umbrella will then open freely.
- When closed, use the canopy tie downs sewed onto the fabric to keep the canopy fabric from moving in the wind. When the umbrella is completely closed make sure all loose fabric is pulled out from between each arm so the fabric does not become jammed between the arms and structure. If fabric becomes trapped, this may result in unnecessary wear of the fabric and small holes.
- To keep the fabric from becoming trapped, take the fabric between each set of arms and pull the fabric outwards.
- Once all the fabric has been pulled out from the frame in the closed position, take the fabric fold on each side of the canopy tie down and push them toward the back allowing one of the flaps to fold over the other. This will gather all the excess fabric outside the frames and allow you to secure the canvas canopy and frame using the tie down.
- Secure the frame and fabric by pulling the two canvas tie downs firmly around the fabric and knotting the two ends together.
- Cover with the optional cover bag.